

Terms & Conditions for Cryngae Cottages

Payment

The person making the booking must be over 18 years of age, bookings cannot be accepted from young people under the age of 18. Bookings are considered provisional until a 20% non-refundable deposit is paid. The balance is due six weeks before the start of the booking. Non-payment of the balance is construed as a cancellation of the booking by the hirer.

Hirer's obligation

The hirer agrees to pay for the following

A, to pay for any breakages, damage or losses to the property

B, The hirer must take reasonable care of the property and to leave it in a clean and reasonable condition upon departure, and the hirer is responsible for any extra cleaning costs.

C, Immediate access must be granted for any urgent maintenance

D, Subletting is not allowed, nor should the maximum number of people allowed at the property be exceeded.

Pets

A, pets must not be left alone in the property at any time.

B, pets must not be allowed on the beds or sofas.

C, Pets must be kept under control, and owners must clean up after their pets at all times.

Safety

Whilst every effort has been made to ensure your safety, farms can be dangerous, and young children especially should be supervised at all times. Please note that the property is not built to modern standards and the surrounding countryside contains potential hazards such as animals in fields and barbed wire in fences, slippery surfaces etc. Farming activities can be noisy and smelly at times.

Property availability

If for any reason the property cannot be available for the date booked, all rent will be refunded. The hirer will have no further claim against the owners.

Cancellation

In the event of having to cancel a booking, telephone or email immediately, if we are able to re-let the property, then we will refund any rent paid. The hirer is advised to take out holiday insurance to cover the costs of cancellation due to unforeseen circumstances.